

## **Top Furniture Ltd Saturday/Public holiday collection policy**

Please be aware that on Saturdays and public holidays Top Furniture operates with skeleton warehouse staff. We are more than happy for our customers to collect furniture on these particular days although would strongly advise contacting us at least 24 hours in advance so that we can have the goods ready for you.

If advance notice is not given we will do our very best to accommodate your collection but cannot always guarantee this, particularly in the following circumstances:

- You are collecting very large bulky items i.e. sideboards over 1 metre in length, dresser units or tables extending over 2.3 metres long.
- The Health and Safety of Top Furniture colleagues, customers or any other visitors could be compromised in any way.

If either of the above circumstances apply and collection is therefore not possible we will always do our best to work with you in order to arrange an alternative method of transportation.

Thank-you

Top Furniture customer service team.